

UNITED REPUBLIC OF TANZANIA
TANZANIA COMMUNICATIONS REGULATORY AUTHORITY

ISO 9001:2015 CERTIFIED



APPLICATION GUIDELINES AND FEES FOR NUMBERING RESOURCES

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www.tcra.go.tz

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1.0 APPLICATION, PROCEDURE AND CRITERIA FOR ASSIGNMENT OF NUMBERING RESOURCES

1.1 The management, procedure and criteria for assignments of electronic communication numbers as well as the Assignee's obligations are provided for under **PART II** Sections **4 - 9** of the Electronic and Postal Communications (Electronic Communication Numbering and Addressing) Regulations of 2018. The electronic form of the Regulations is available on line at: www.tcra.go.tz

The following are conditions for Assignment of Numbering Resources:

1. The Assignee is authorised to use the assigned Electronic Communication Number (Numbering Resource) from the date of assignment up to a period of **twelve months** which will be renewed again, upon payment of Maintenance Fee one month before expiry of the given assignment certificate;
2. The Assignee shall pay Maintenance Fee even where the Assignee does not utilise the assigned numbers during the assigned period;
3. A Mobile Network Destination Code Assignee shall submit in writing to the Authority by **30th May** each year, the utilized subscriber's numbers for the purposes of auditing and billing;
4. Where an Assignee to whom electronic communication numbers were assigned fails to utilise the assigned numbers in accordance with the plans for provision of the intended communication services or where they abolish use of the said electronic communication numbers, he shall notify the Authority without delay, failure of which the Authority will take necessary regulatory measures including cancellation of the assignment.
5. Where the Assignee does not wish to maintain the Assigned number after expiry of the given assignment certificate he shall notify the Authority in writing one month prior to its expiration;
6. The Assignee shall ensure that the assigned numbers are utilized efficiently, for provision of communication services only, in a manner that the electronic

communication facilities or services may be identified and paid for as designated by the Authority in accordance with the application guidelines.

7. The assignee shall: -
 - a) Not transfer, re-sell or trade any part of the assigned number;
 - b) Not use the number for purpose other than that which it is assigned for;
 - c) Be responsible to discontinue traffic related to a number whose service has ended.
8. In the event that the Electronic Communication Number has been cancelled, the assignee shall have to re-apply for Numbering Registration, of which the same number will not be guaranteed.
9. The Authority may at any time, after the date of issue, CANCEL this certificate where the Assignee fails to comply with the Laws, Regulation, Guidelines for Numbering Resources or these conditions, without refund of any fees paid.

1.2 Any eligible applicant requiring numbering resources are obligated to submit to the Authority appropriate application form(s) and documents required for the application with reasons for use of the said numbers, estimated demand as the grounds for said request and plans for provision of telecommunication services for the numbers required. The application forms are available at the Authority's front desk upon payment of the application-processing fee or online at www.tcra.go.tz with application processing fee payable on submission of the application.

When applying for numbering resources the applicant as to submit the following:

1. Dully filled application form
2. Receipt of the processing fee payable at TCRA offices.
3. Company /organization profile
4. Certified copy of Certificate of incorporation or registration
5. Certified copy of Tax Identification Number (TIN) Certificate
6. Certified copy of Memorandum of Articles of Association
7. Detailed description of the service to be provided using the number applied for.

1.3 Change of Assigned Electronic Communication Numbers:

Normally, Numbering Plans are made to avoid as much as possible the change of electronic communication numbers. However, in such case that the Numbering Plan is changed or numbers are to be cancelled, the Authority in the process will be guided by **PART II** Sections **12** and **13 (1)** of the Electronic and Postal Communications (Electronic Communication Numbering and Addressing) Regulations of 2018.

2.0 NUMBERING RESOURCES FEES

2.1. Reasoning for the Numbering Fees

The scarce numbering resource and rising amount of electronic communication users and services, presumes an effective control and supervision of numbers. The introduction of numbering fees promotes fairness and efficient use of the electronic communication numbering resources.

Numbers have been chosen as the object for the fees because the operation of telecommunications generally demands numbers. All numbering related activities of the Authority and Standardization will be covered by numbering fees.

2.2 Number categories

Numbering resources are divided in various categories including the following:

- a) Subscriber Numbers
- b) Prefixes for networks
- c) Service numbers (like free phone numbers, premium rate numbers, etc.).
- d) VAS short Codes (USSD and SMS)
- e) National Portable Network Access Numbers
- f) National Signalling Point Codes (SPCs)
- g) International Signalling Point Codes (ISPCs)
- h) Mobile Network Identification Codes (MNIC)
- i) Data Network Identification Codes (DNICs)
- j) Corporate Services Numbers, e.g. VoIP Number ranges
- k) Carrier Selection and pre-selection codes, and
- l) SIM Headers.

2.3 Fees to be paid for Telecommunications Numbers

There will be two categories of Numbering Fees, namely: **REGISTRATION FEE** and **ANNUAL MAINTENANCE FEE**.

2.3.1. Registration Fee

The registration fee will be a onetime payment to be made upon successful application of a numbering resource with eventual issuance of certificate of number allocation

2.3.2. Annual Maintenance Fee

Annual maintenance fee for utilised subscriber numbers of Fixed, Cellular Network Operators and any other Assignee having Subscribers shall be computed according to the formula below and shall be payable on every 1st July of each year after service launch.

$$F = B * C$$

Where:-

F is the annual fee; **B** is the utilised number; and
C is the cost per utilised number

To start with, C has been set at **US\$ 0.20**, and may be reviewed as deemed necessary.

The annual maintenance fee for other numbering resources shall at least one month before expiry of the given current assignment certificate. The current applicable fees for both categories are found in **Annex 1** to this document.

3.0 THE ROLE OF THE AUTHORITY

The Authority is the sole custodian of the National Numbering Resources. Use of any electronic communication Numbering and/or Electronic Address without the consent of the Authority is against "Electronic and Postal Communications (electronic communication Numbering and Addressing) Regulations, 2018, and therefore liable to regulatory measures.

Annex 1

S/N	Type of Numbering Resource	Application Fees (US \$)	Registration Fees (US \$)	Annual Maintenance Fees (US \$) (payable one year after registration)	Duration of Licence (Years)
1	Prefix for Networks (NDC & MNDC)	10	2,000	2,000	1
2	Subscriber Numbers	N/A	N/A	US\$ 0.20 per Subscriber Number	
3	National Signalling Point Codes (SPC)	10	2,000	2,000	1
4	International Signalling Point Codes (ISPC)	10	2,000	2,000	1
5	Mobile Network Identification Codes (MNIC)	10	2,000	2,000	1
6	SIM Header	10	2,000	2,000	1
7	Data Network Identification Codes (DNIC)	10	2,000	2,000	1
8	Corporate Services Network Access Numbers	10	2,000	2,000	1
9	Carrier Selection/Pre-selection Codes	10	10,000	5,000	1
10	Premium Rate Access Codes (block)	10	2,000	5,000	1
11	Special & Fixed Rate Access Codes (block)	10	2,000	5,000	1
12	Special & Fixed Rate Access Codes Premium Rate Access Codes (Single number)	10	1,000	2,000	1
13	USSD Short Codes	10	2,000	2,500	1
14	VAS SMS & Special Services Short Codes:				
	- GOLD	10	4,000	2,500	1

S/N	Type of Numbering Resource	Application Fees (US \$)	Registration Fees (US \$)	Annual Maintenance Fees (US \$) (payable one year after registration)	Duration of Licence (Years)
	- SILVER	10	3,000	2,500	1
	- BRONZE	10	2,000	2,500	1
	- ORDINARY	10	1,500	2,500	1

Annual maintenance fee for utilised subscriber numbers Fixed, Cellular Network Operators and any other Assignee having Subscribers shall be computed according to the formula below:

$$\mathbf{F = B * C}$$

Where: -

F is the annual fee;

B is the utilised number; and

C is the cost per utilised number

C has been set at **US\$ 0.20**, and may be reviewed as deemed necessary.